

10:30 am	Registration and Networking Coffee	
11:00 am	Welcome and Introductions	Alena Kemper, Business Development Manager, Phlexglobal
11:30 am	Leading a TMF: Soft Skills vs Technical Skills: What to look for when staffing teams to manage a TMF	Rob Jones, Director Professional Services, Phlexglobal
12:30 pm	Lunch and Networking Break	
1:30 pm	Managing Effective Oversight of Outsourced Studies: How can sponsors and their CRO partners collaborate to ensure ongoing oversight compliance, in the face of increasing documentation requirements and trial complexity?	Panel: Claudia Tassi, Head of Global Clinical Trial Administration, Chiesi Jenny Zecchini, Clinical Research Department Director, Cromsourse Moderator: Rob Jones, Phlexglobal
2:30 pm	Using a Risk Based Approach and Setting Critical to Quality Parameters: How processes are being made more efficient in terms of quality and speed	Martin Hausten, Head of Global Documentation Quality Center, Boehringer Ingelheim Dr Katharina Weisrock, Quality Manager Global Clinical Operations, Boehringer Ingelheim
3:00 pm	You're Going to Miss Misfiles: A conversation on misfiles and metadata issues. New techniques for solving an old problem.	Cfyn Markwick-Day, Solutions Consultant, Phlexglobal Markus Winter, Solutions Consultant, Phlexglobal
3:30 pm	Meeting Close	Jeremy Pitt, Director EU Business Development, Phlexglobal

To register visit: https://www.phlexglobal.com/elevate-live-in-frankfurt